

Policy

1. The guests can only use the Lipót Thermalbath and Spa (hereinafter referred to as Bath) if you observe the rules. Visitor accepts the Policy, the rules and regulation of the Bath by purchasing the entrance ticket. If guests don't observe the rules, they can be expelled from the Bath.
2. The use of the spa facilities is at everyone's own risk, knowing their state of health. The pools can be used by our guests if they know how to swim properly, in compliance with the prescribed safety regulations!
3. Visitors can enter the baths by purchasing the daily or seasonal ticket. The entrance fee includes use of the saunas and all slides.
4. Certain services must be purchased, and can be purchased in the order of arrival.
5. Daily tickets entitle the guests for one entrance on the day of purchasing. If guests leave the territory of the Bath, they can enter it again by purchasing a new ticket (except seasonal tickets).
6. Children under the age of 14 can enter the Bath only accompanied by an adult. Children under the age of 14 can use the pools and other services on the responsibility of the adult.
7. Guests must observe the rules of the water slides and observe the rules of the staff! The thermalbath is not responsible for accidents resulting from failure to do so! For safety reasons and discretion of management the BIG BLUE slide may not be used by WOMEN!
8. After finishing the sliding, the guests must leave the appointed area immediately. The thermalbath is not responsible for accidents resulting from failure to do so!
9. In every pool (even in the kid's pools) the guests must wear swimsuits. Small children must wear waterproof diapers.
10. Adults can only enter the children's pool for supervision. Lying or sitting in the children's pool is prohibited.
11. **Guests must obligate the rules on the signs in the area of the Bath.**
12. Children under 14 years mustn't use the sauna! **Guests can use the sauna only if they observe the rules placed next to the sauna. Wearing swimsuit and towel is obligatory!**
13. Groups, particularly groups of children, the group executives are responsible for the group's discipline, life - and accident- and property safety.
14. The keys to the lockers in the changing room are 1.000 HUF deposit. The Bath does not take responsibility for the valuables placed in those lockers.
15. Everyone uses the coat-stands next to the pools at their own risk. The Lipóti Termálfürdő Ltd. does not take any responsibility for unattended objects on the whole territory of the Bath.
16. Any vandalism, theft or making an attempt to do so results in prosecution.
17. The Bath cannot be visited by guests with fever, infection or skin diseases, under the influence of drugs, intoxicating drugs or alcohol. Otherwise they can be excluded. Guests with inflammatory skin diseases cannot use the pools.
18. Showering is obligatory before using the pools!
19. Wearing swimsuit in the pools, in the sauna and in the whole area of the Bath is obligatory!
20. Bringing animals / pets in the Bath is prohibited!
21. The Bath's management can temporarily close the pools in exceptional weather (lightning, windstorm etc.) for safety reasons. In those cases guests are not entitled to compensation.

22. The operator is entitled to fully or temporarily close the bath (for technical reasons, event, etc ...).
23. The person who causes damage intentional or negligent can be claimed a compensation by Lipóti Termálfürdő Ltd.
24. In the pools it is forbidden to play ball, or to use rubber mat. Swimming pools can be used only by swimmers. Jumping in the swimming lane is forbidden!
25. Only guests over 14 years can use the thermal pools due to the 37/1996. (X.18) NM. Regulation. It is forbidden to play with balls, to jump in the water or to splash.
26. Guests mustn't behave or play games that can threaten their own or others safety and tranquility. The staff of the Bath's duty is to ensure order in the bath even with authorities.
27. It is forbidden for guests to enter restricted areas, to use locked devices and pools.
- 28. The staff's requests and instructions should always be followed.**
29. It is prohibited to bring foods or fragile items in the pools. It is also prohibited to pollute the water in any way (with dirty or oily body). Showering is obligatory before using the pools!
30. Jumping in the pools with hot or heated body is forbidden!
31. Jumping in the pools by its side is forbidden and dangerous!
32. Violating the rules of public moral, public order or the rules of coexistence is forbidden.
- 33. Guests must not bring alcoholic or non-alcoholic drinks, and foods in the pools, pools area and saunas!**
34. Please smoke in the designated areas in the Spa area. In consideration of our non-smoking guests, a non-smoking area has been created in the playground area. Please use them as intended. It is forbidden to smoke, drink or eat in the changing rooms!
35. Please put your waste in the designated trash bins.
36. By purchasing the bath ticket, visitors agree that the Bath can use the photos and recordings made in the area of the bath for advertising and promotional activities. By purchasing the bath ticket, visitors accept the fact that a video surveillance system is operated at the baths.
37. Guests with heart disease get increased strain because of the higher temperature and the mineral salt in the medical water, and should use it at their own risk.
38. Guests must leave before the start of water draining (30 minutes before closing time). The slides close at 19:30! Please leave the Thermal Bath's area until closing time.
39. The guests have the right to object to the way and quality of service, or the staff's behavior either by speaking with the manager or writing in the Customer's book at the cashier desk.
40. Anyone who contaminates the pools water due to non-observance must pay the full cost of the replacement of the water.
41. Smoking is only allowed in the designated area in the spa area!
42. Bathing in the stream is strictly forbidden and dangerous. The Operator is not responsible for any resulting accidents!
43. The Lipót Termálfürdő Ltd. reserves the right to changes!
The policy was created to protect the safety, health and physical integrity of our guests. The management of the Thermalbath does not accept complaints or possible claims for damages resulting from non-compliance with the House Rules must be taken into account.

We wish a pleasant time and relaxation to our guests!

Lipóti Termálfürdő Kft.